

Why do I keep getting SPAM e-mail from Pfizer?

Pfizer Canada understands that SPAM e-mail is burdensome and frustrating. In fact, it can also pose public health risks because it may offer illegal and potentially unsafe counterfeit products. Rest assured that these messages are not coming from Pfizer nor from any of our affiliates.

Pfizer takes this issue very seriously and continuously works to reduce the volume of pharmaceutical e-mail spam. Regulations in Canada prohibit pharmaceutical companies from advertising directly to consumers; therefore in compliance with local Canadian laws, Pfizer Canada has never been involved in sending spam e-mail.

In order to reduce the amount of spam you receive in your inbox, we recommend that you contact your internet service provider to make adjustments to your e-mail spam filter. In addition, to help reduce this type of spam e-mail, you may wish to contact the Competition Bureau Canada at:

Mail Address

Competition Bureau – Canada

50 Victoria Street

Gatineau, Quebec

K1A 0C9

Toll free: 1-800-348-5358 (Canada)

TTY (for hearing impaired only): 1-800-642-3844 (toll-free)

Fax: 819-997-0324

Email: compbureau@cb-bc.gc.ca

Pfizer Canada remains committed to minimizing the dissemination by third parties of irresponsible, misleading and illegal information about our products. We truly regret the inconvenience you have experienced.